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## **MASSAGE THERAPY POLICY**

### **Cancellation / Rescheduling:**

We ask that you give us a minimum 24 hours of notice for cancellations and reschedules.

Massage clients should call Wellness Center reception at (404) 501-1184.

Cancellations made less than 24 hours before an appointment are considered late cancels or no-shows and will result in an automatic charge of \$35.00 billed to the payment method on file before rescheduling is allowed.

### **Purchases:**

Massage Therapy services expire one (1) year from the date of purchase.

Recipients of Massage Therapy services must have an account with a saved payment method in the Wellness Center's membership management software.

Massage Therapy services must be paid for in full on the recipient's account at the time of scheduling, barring the presence of an applicable multi-pack with unscheduled sessions remaining.

Multi-pack purchases of Massage Therapy services are sold at a discounted rate to a single recipient for their exclusive use. Sharing is not allowed; services are not transferable between accounts.

Massage Therapy rates across services (30/60/90-minute massage, 45-minute reflexology, 75-minute hot stone massage) may only be applied to the same service; service fees are not transferrable across services.