

Access Video Visits via MyChart (PC)

*Set up your smartphone, laptop, or tablet in a well-lit and private room and be sure to keep your camera at eye level so your provider can clearly see you.

eCheck-In Process

1. Select eCHECK-IN to complete the eCheck-In process prior to your video visit



- 2. Complete each step of the eCheck-In process to join your video visit
 - a. Personal Info: Verify/update current personal information
 - b. Hardware Test: Test your audio/video hardware
 - c. Location: Provide your location at the time of the visit
 - d. Insurance: Verify insurance information (if applicable)
 - e. Payments: Complete any payments
 - f. Medications: Verify/update current medications
 - g. Allergies: Verify/update allergies
 - h. Health Issues: Verify/update any health issues
 - i. Questionnaires: Complete any questionnaires for the visit



Once eCheck-In is complete the option to Join Video Visit will be displayed

Joining Video Visit

- 1. Click JOIN VIDEO VISIT or BEGIN VISIT
- 2. If you want to invite additional participants like care givers, then click **VIEW AND INVITE PARTICIPANTS**

Appointment Details		ß
Ready to begin video visit We're ready for you! Begin the video	visit, and your provider will be with you shortly.	
Test Video Client with Smith Telemedicine, MD	It's time to start your video visit! Join vide visit! When you are ready to talk to your doctor, click the button.	
This is a video visit	Want an earlier time? Get on the Wait List	
Friday November 22, 2024 Join by 4:30 PM EST Starts at 4:45 PM EST (30 minutes) Add to calendar		
Manage who will participate in this video visit View and invite participants		
This appointment cannot be canceled online. To cancel, please call 404-778-2700.		

- 3. Ensure your microphone, camera, and speakers are working
- 4. Update your name in Display Name field if applicable



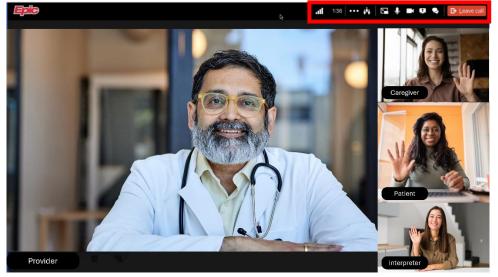
5. Click JOIN VISIT

Welcome! Get ready for your call at 4:45 PM EST





Video Experience:



From Left to Right:

- <u>Connection Strength:</u> Your connection strength
- <u>Visit Duration:</u> Running clock that shows how long the visit has been going
- <u>More Menu:</u>
 - <u>Devices</u>: Switch between devices for audio/video (i.e. microphones, speakers, cameras)
 - o Background effects: Change your background
 - Full screen mode: Make the video window full screen
 - <u>Switch to grid mode:</u> Change participant layout to a grid
 - Language: Change the language of the menu options within the video
- <u>Participants:</u> Shows who is connected to the call and if they are a guest or part of the care team
- <u>Undock Video:</u> Allows user to float the video feed over another window
- <u>Mute/unmute audio</u>
- Turn on/off video
- Share Screen: Provider can share their screen with video participants
- <u>Chat:</u> Open chat window to chat with video participants
- Leave Video: Leave the video call, this will not disconnect other participants



Share Screen:

1. Click **SHARE SCREEN**



- 2. Select which content you want to share with participants
 - a. Chrome Tab: Only share a specific tab within the open Chrome browser
 - b. Window: Share a specific program or window on your desktop
 - c. Entire Screen: Share anything that is visible on your screen
- 3. Click SHARE

Chrome Tab	Window	Entire Screen
0.		
E		Select a tab to share
٥		
•		
a		
0.		
 Also share tab audio 		•
4y 7630 31010 100 0000		