
MASSAGE THERAPY POLICY

Cancellation / Rescheduling:

We ask that you give us a minimum 24 hours notice for cancelling or rescheduling.

Cancellation requests received more than 24 hours before your appointment will result in a credit to the account equal to the service fee paid, if purchased as a single session. If the appointment is tied to an applicable multi-pack purchase on the account, the session will remain available for rebooking.

Please note that failure to call at least 24 hours before your appointment and SAME DAY/NO CALL/NO SHOWS will result in a charge of \$35.00 automatically billed to the form of payment on file before rescheduling is allowed.

Purchases:

Massage Therapy services expire one (1) year from the date of purchase.

Recipients of Massage Therapy services must have an account with a valid form of payment in the Wellness Center's membership management software.

Massage Therapy services must be paid for in full on the recipient's account at the time of booking, unless an applicable multi-pack purchase is present on the account.

Multi-pack purchases of Massage Therapy services are sold at a discounted rate to a single recipient for their exclusive use. Sharing is not allowed.

Massage Therapy rates across services (30/60/90 minute massage, 45 minute reflexology, 75 minute hot stone massage) may only be applied to the same service; service fees are not transferrable across services.